



SRSU Office of Educational & Cultural Resources
Fall 2021
Virtual Brown Bag Event

WHAT: Fall 2021 SRSU Instructional Services at SRSU Update

WHEN: Friday, October 29th, 2021 from Noon to 12:50 p.m.



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum - Executive Director for Online Operations

Ray Scheel - Assistant Director for Course Development

Thomas Sosebee - Assistant Director for Course Development

Jacob Spradlin - Associate Director for Instructional Technology Support Services

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Daniel Walker - Assistant Director, Online Support Services

Jorge Luna – Instructional Designer to Sul Ross State University

SRSU Blackboard Support Team



Tim Parsons & Estella Vega – SRSU Blackboard Admin & Support





Welcome & Opening

(Accessing the Instructional Services webpage,
accessing the SRSU Brown Bag Info webpage,
and some general housekeeping before
we get started...)





SRSU OIT Update

Jacob Fuentes
OIT Information Security Officer

QUESTIONS?
Q&A time with Jacob



SRSU Staff Spotlight

Bobby Greeson
SRSU Media Specialist

QUESTIONS?
Q&A time with BobbyG



TSUS-SRSU Blackboard Support Team
Informational Presentation

What Do I Need To Know About Using Respondus Campus Wide,
Respondus Lockdown Browser & Monitor?

Ray Scheel

SHSU Online - Assistant Director for Course Development

To Have Respondus Campus Wide Installed On Your Computer: (For PC/Windows Computers Only)

FOR SRSU COMPUTERS:

- Submit an OIT Helpdesk ticket to techassist@sulross.edu asking that Respondus be installed on your SRSU computer. Include your SRSU tag number and your SRSU phone number. Faculty should be present for the installation as they will need to be logged in to their SRSU computer.

FOR PERSONAL COMPUTERS:

- Submit an OIT Helpdesk ticket to techassist@sulross.edu asking that Respondus be installed on your personal/home computer. OIT Helpdesk will share an SRSU Sharepoint folder with the requesting faculty that has the Respondus installer and instructions.

For Instructional Support Using Respondus Campus Wide, Respondus Lockdown Browser & Monitor

- Contact the 24/7 Blackboard Online Support Desk and request scheduled individual help with setting up and using the Respondus tools at:
email - blackboardsupport@sulross.edu
or call - 888.837.6055
- You may also directly contact Jorge Luna our dedicated to SRSU Instructional Designer at:
email - jll092@SHSU.EDU

QUESTIONS?
Q&A time with
SHSU/SRSU Team
Blackboard



Instructional Services / Blackboard Support
Informational Updates

Tim Parsons & Estella Vega
SRSU Instructional Services & SRSU Team Blackboard



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THANK YOU!

